BACK OFFICE ROCKS

HYGIENIST: EXPLAINING PERIO

TIP SHEET

Remember – each office is different! Our documents are intended as suggestions and guidelines only and can be used as a starting point for conversation and your own system development.



Sit the patient up, take off your gloves, take off your mask, sit there with them and explain it person to person



Allow them to ask questions, for best understanding

Make sure that you two are on the same page



Use their teeth/gums to give examples of gum health



Make sure your team in on the same page through meeting, etc.



Do not undermine the hygienist/doctor in front of patient if you disagree (have each other's back)



Utilize intraoral cameras frequently to demonstrate what it is going on in their mouth

- Use it to time stamp the photos for document it
- Use it for patient education
- Blow the photo up on the screen so the patient can see their teeth
- o Take a few pictures at different angles for problem teeth